AJCU – CITM 2014 Campus Roundup

Location Map

AJCU – CITM 2014
Campus Update
Marquette University

Marquette University

Institutional News	Academic Technology Priorities	Administrative Initiatives	Student Technology and IT Services Projects	Building and Infrastructure Improvements
New President to start Aug 1, 2104 First lay president @ MU	Desire2Learn LMS upgrade	Project Portfolio Management	Virtualized software applications for students	Historic Core – 3 historic buildings being renovated
Interim leadership: Provost, Dean of College of Business; Athletic Director, Dean of Admissions	Smart Classroom upgrades/lecture capture build-out & portable lecture capture	Admissions CRM/Campus-wide Digital Asset Management solution	Student Advantage (free Office 365 for students)	Data Center Outages due to required electrical work
Continuation of the Strategic Plan that was approved last year	High Performance Computing Center Upgrades	University website content management system	Server/network upgrades & other app upgrades	Unified Communication/ VoIP upgrade completion

AJCU – CITM 2014 Campus Update Regis University

No Update

AJCU – CITM 2014
Campus Update
Rockhurst University

Rockhurst University

Institutional News	Academic Technology Priorities	Administrative Initiatives	Student Technology and IT Services Projects	Building and Infrastructure Improvements
New VPAA hired. Starts July 1, 2014	Roll out of new faculty laptops to all FT faculty – summer 2014	Transition to a new web CMS platform – likely Drupal	Lab refresh of all VDI platforms – summer 2014	Broke ground on Arrupe Hall. New 68,000 sf Academic Building
New A&S dean search underway fall 2014	Blackboard 9.1 upgrade to Service Pack 14 & Content Management License with E-portfolios	Make more of our websites Mobile friendly.	Roll out the Student Advantage so all students get Office for free.	Piloting 4 new classroom designs for collaboration and flexibility
New CFO search underway	More Flipped Classroom Pilot Programs & Blended Learning	Making sure all XP machines are off our network.	Begin transition to Ellucian's Banner 9/XE.	Trying to determine relationship with Google Fiber

AJCU – CITM 2014
Campus Update
Saint Joseph's University

Saint Joseph's University

Institutional News	Academic Technology Priorities	Administrative Initiatives	Student Technology and IT Services Projects	Building and Infrastructure Improvements
FY14 expense reduction of 4+%; FY15 budget increase capped at 2%	Enhanced Bb LMS with Outcomes, Content & Community modules	Expanded capabilities of Acad Dashboard; Admin/Finance dashboard being developed	Redesign of information portal for enhanced student experience	All classrooms now have installed technology. High-end classroom in Comm Studies.
Freshmen enrollment expected at 1350-1400 for Fall 2014	Technology innovation grants embraced by faculty;	Enhanced the Cost of Education data model; Moving toward RCM	BYOD support for students; Deploying mobile device mgmt platform	Upgrade of network core; Migrated to new wireless network architecture.
Interim Provost and new Dean of CAS to assume duties June 2014	Teaching and Learning Institute to launch FY15	BCP work continues with BIAs and BCPs developed by business units	Deployed degree audit and advisement solution	Upgrade of data center; New backup solution deployed

AJCU – CITM 2014
Campus Update
Saint Louis University

Saint Louis University

Institutional News	Academic Technology Priorities	Administrative Initiatives	Student Technology and IT Services Projects	Building and Infrastructure Improvements
New President Dr. Fred Pestello July 1, 2014	Revising the Academic Technology Support Structure	Banner Hardware Upgrade for Banner 9 ($678K) – by Dec 2014	FISMA Technology Foundation ($1.2M) by Dec 2015 deploying REDCap	STEM driven Morissey Hall Renovation – 26 classrooms and office space for 6 departments ($2M) – by Sept 2014
New VP & CIO David Hakanson July 22, 2013	Course Evaluation Survey Tool Selection and Implementation – by Summer 2015	Xerox Managed Printer Deployment – across entire campus – by May 2015	Information Security and Compliance team established, with PCI Task Force and HIPAA Task Force	Network Core Upgrade – 4 Cisco Switches ($462K) – Jan 2014
Men's Basketball team A10 regular season title, and 3rd year in the NCAA tourney	Implement CollegeNET (graduate), Enrollment RX (undergraduate), and ZAP AMP (medical)	Implement ESM Solutions eProcurement system – by Summer 2015	Continue rollout and adoption of Fuze Meeting web conferencing solution	Establish Enterprise Architecture Governance Structure – by Dec 2014

Saint Louis University

2014 ITS Division Goals

Process Improvement – Implementation of optimized processes that ensure consistent high quality in the delivery of services, alignment with industry best practices, and enables the ITS Division to become a more transparent and flexible organization.

Fiscal Stewardship – Creation of a technology service portfolio that encapsulates all ITS technology costs. Identification of technology delivery strategies to assist in the prevention of under or over spending on services contained within the technology service portfolio in alignment to University service quality requirements.

Communications & Transparency – Development of macro and micro-level strategies for increased communication effectiveness with University constituencies. Increase the inclusion of the larger technology community in the sourcing, vetting, and decision-making process.

Planning & Reporting – Creation of a strategic technology plan that aligns with University goals. Development of tactics that embrace the future needs of SLU which will provide an industry competitive advantage. Completion of a reporting ecosystem that provides key metrics for executive, senior, and mid-level staff that will assist the University in making strategic decisions regarding the technology portfolio.

Architecture of the Future – Review the IT practices, policies, and technologies in support of an overall technology architecture that enables flexibility/agility for our constituents in a reliable, secure, and supportable manner.

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Campus Update
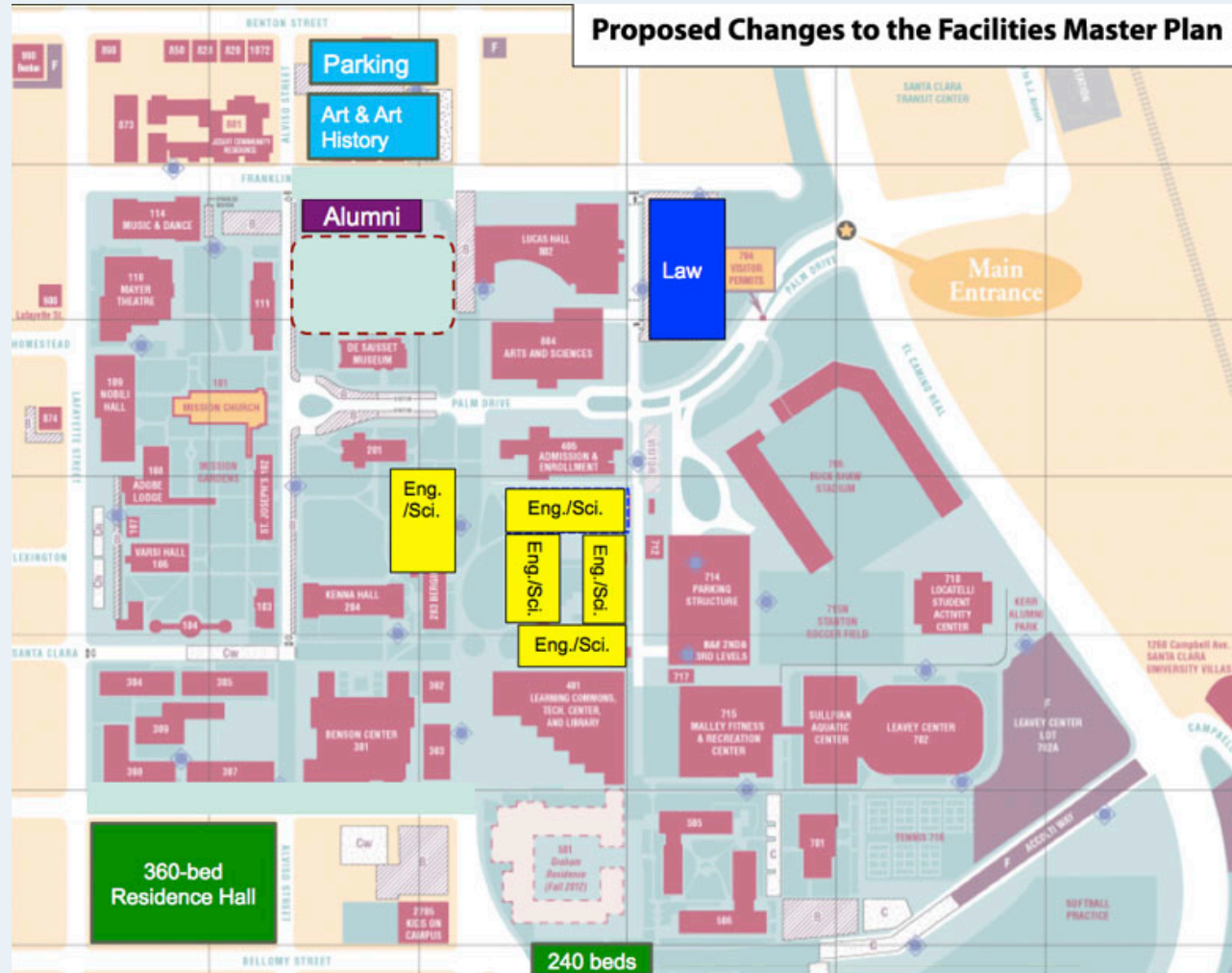# Saint Peter's University

No Update

AJCU – CITM 2014
Campus Update
Santa Clara University

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Santa Clara University

Institutional News	Academic Technology Priorities	Administrative Initiatives	Student Technology and IT Services Projects	Building and Infrastructure Improvements
Santa Clara 2020 plan integrating strategic plan, facilities master plan, and enrollment planning	Second cohort of 20 faculty through CADE for summer courses and two online programs	Preparation for shifting HR and Student systems into separate database instances	Converted to Canvas LMS	Completed refresh of interior WiFi network, started expansion to exterior network
Jim Lyons hired as Vice President for University Relations	Added second MOOC offering on ethics via Canvas Network	Really implemented PeopleAdmin recruiting system	Launched SCU app on iOS and Android	Completed Cisco VoIP conversion
VP for Finance Bob Warren to retire December 2014	Continued learning spaces initiative (three remodeled classrooms)	Implemented BoardEffect portal for Trustee communications	Mutual DR hosting with Fordham	Contracted for 10Gb Internet connection

Santa Clara University

- Elaborated Strategic Plan
- 600 more undergraduates by 2020
  - In business, engineering, sciences
- New buildings
  - A&AH
  - Law
  - Science/ Engineering complex

Proposed Changes to the Facilities Master Plan

AJCU – CITM 2014
Campus Update
Seattle University

Seattle University

Institutional News	Academic Technology Priorities	Administrative Initiatives	Student Technology and IT Services Projects	Building and Infrastructure Improvements
SEIU organizing efforts	LMS (Canvas) installation complete. Model for the future. RIP Angel.	New CRM system (SalesForce + Target/X)	New wired and wireless network	Move: IT People; Communications; & Data Center – FY15, 17 & 18
			Better technology support	
Minor PII exposure	Strategic focus on Online, Continuing, & Professional Education	ERP: Start delayed until FY16	Managed print services in FY15	Capital campaign
			OneStop in FY15	New science building

AJCU – CITM 2014
Campus Update
Spring Hill College

No Update

AJCU – CITM 2014
Campus Update
University of Detroit Mercy

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University of Detroit Mercy

Institutional News	Academic Technology Priorities	Administrative Initiatives	Student Technology and IT Services Projects	Building and Infrastructure Improvements
Two of four new VP's	A lot of planning to bring more programs online.	Slate Implementation (Admissions/ Enrollment area)	Cable TV Solution brought in-house	Ballroom Renovation into a Conference Center
New Dean in School of Law and Lib Arts/ Education	Training	Workflow	Pay-for-Print implemented after a long hold-out	Res Hall Renovation
New Athletic Director	Dental School electronic medical records – forklift project	O365		Dental School classroom expansions

University of Detroit Mercy

A shot of the middle of campus overlooking the Fisher Fountain toward the clocktower – student union to the right, Chem building to the left of the fountain and corner of library at the far left.

AJCU – CITM 2014
Campus Update
University of San Francisco

University of San Francisco

Institutional News	Academic Technology Priorities	Administrative Initiatives	Student Technology and IT Services Projects	Building and Infrastructure Improvements
Presidential Search	Complete Canvas Implementation	18 Month Project Plan & 3 Year RoadMap	Student Senate: (a) Charging stations (b) integrate systems	10 Year IMP Approved By City
SOM Dean Search	Expand Online, Hybrid and Specialty Programs	Benefits Tracking System; Digital Signatures	Agile methodology	New Dorm Building in 2-3 years
Transformation Discussions	Expansion of Innovation & Research	Customer Relationship Management Platform	Expand ServiceNow	Upgrade WiFi & Core Network

University of San Francisco

TeleComm Billing System Upgrade to Pinnacle v6
Contract Management System
Athletics Ticket Software System
Payment Portal Replacement
Qualtrics Deployment
Banner XE Upgrade
Koret Recreation Center Online Upgrade
RealTime Systems Integration Engine

AJCU – CITM 2014
Campus Update
The University of Scranton

The University of Scranton

Institutional News	Academic Technology Priorities	Administrative Initiatives	Student Technology and IT Services Projects	Building and Infrastructure Improvements
Rehab Center Building Project $48 million	Lecture Capture (Panopto)	Transition P-card to Bank of America using AJCU agreement	OrgSync implementation for Student Affairs, Student Government	IT Disaster Recovery with Amazon, Oracle Advance Security
Search for New Provost	Transition from ANGEL to D2L	BYOD Strategy discussions; purchasing MDM solution	Implementation of Residence for Student Affairs	VDI Expansion in Labs, Pilot in Offices
Middle States Warning – Student Learning Assessment	Library Learning Commons	Re-carding campus Royal Card	Published IT Service Catalog	Connected to PennREN statewide research network

The University of Scranton

IT Disaster Recovery in the Cloud

- Phase 1 Limited to ERP access during a catastrophic disruption where both on-campus data centers become inoperable
- A Virtual Private Cloud replaces physical space in the traditional DR model
- All servers and storage are virtual, rented by the minute ($0.02/min)
- No capital expenditure or ongoing maintenance
- Using Amazon we are charged for the virtual machines only when they are running (not so with other providers we looked at)
- Data transport is over the Internet (investment in Oracle Advance Security)
- Recovery Time Objective: 1 day or less
- Recovery Point Objective:1 day
- Estimated annual cost $9,000 (including start up costs)
- For technical questions, contact our CTO, Bob Collins at robert.collins@scranton.edu

AJCU – CITM 2014
Campus Update
Wheeling Jesuit University

No Update

AJCU – CITM 2014
Campus Update
Xavier University

Xavier University

Institutional News	Academic Technology Priorities	Administrative Initiatives	Student Technology and IT Services Projects	Building and Infrastructure Improvements
Budget cuts – 51 positions eliminated in current fiscal year	B School learning lab – collaborative effort	Office 365 – moved faculty & staff in March	Mobile – new mobile app with registration capabilities	Alter Hall – primary classroom building being renovated
Innovation – Eureka Ranch	LMS Migration – Blackboard to Canvas	BPM – automation efforts across campus	Ticketing system migration – Altiris to Team Dynamix	Cisco Voice upgrade to VM's on UCS
	Collaboration Tool Review	Why I.T. – greater Cincinnati initiative to market IT	Help Desk partial outsourcing to Ellucian	Desktop management migration from Altiris to SCCM