

	32			32A	32B	32C
	3 issues in IS this year			coded	coded	coded
Institution						
Gonzaga University	Lack of funding to maintain existing infrastructure; to improve and enhance the University's technology resources.	Lack of Technology Strategic Plan	Finding and hiring Chief Information Officer and determining a Technology Organizational Structure.	Budget	Strategic Plan	Organizational issues
Seattle University	Bandwidth utilization expectations	Electronic Workflow	Staffing: compensation/recruitment/retention.	Network Issues	Administrative Software	HR Issues
Fordham University	Improving User Support/Help Desk process	Assisting academic community with use of technology in curriculum development.	Renewal of Leased Equipment	Help Desk	Curriculum Support	Equipment Replacement
College of the Holy Cross	Instructional Computing support and Use of Technology in Teaching/Learning.	Portal Developments.	Staff Retaining, Retraining, and Recruiting.	Curriculum Support	Portal	HR Issues
Canisius College	Large project start up - Administrative computing	Large project start up - new classrooms.	Staffing and support issues.	Curriculum Support	Administrative Software	HR Issues
University of Detroit Mercy	Budget reductions and rising expectations.	Culture resistant to change.	Top level executives who do not understand IT issues.	Budget	Institutional Culture	Institutional commitment
Rockhurst University	Budget	Training	Upgrade/Maintenance	Budget	Training/ Professional Development	Equipment Replacement
Regis University	Completion of a staffing plan to add proactive value with technology implementation.	Establishment and growth of corporate partnerships.	Third phase of four phase infrastructure renewal for scalability.	Organizational issues	Corporate Partnerships	Equipment Replacement
University of Scranton	Providing continuing levels of support with flat budgets.	Staff recruiting /Retention/Training.	Faculty Training and Support.	Budget	HR Issues	Curriculum Support
Saint Joseph's University	Staff quality of life and salaries	Long term capital budgeting	Possible replacement of Centrex System.	HR Issues	Equipment Replacement	Telephone
Wheeling Jesuit	Printing costs - network printing by users.	IT Organizational structure	Moving to new building	Printing	Organizational issues	New Building /Space
Loyola College in Maryland	People retention and recruitment.	Web Portal selection	Wireless initiatives	HR Issues	Portal	Network Issues

Creighton University	HIPAA specifically, security in general.	Implementing new Administrative Applications, Implementing Active Directory.	Determining how to support and what to support in E-Education. (What does the university wish to be in the E-Education world?)	Security	Administrative Software	Curriculum Support
Fairfield University	Keeping ahead of the demands for bandwidth - both on campus (with numerous video streaming projects occurring in many disciplines) and connecting campus to the Internet (making 6 MB/s or even 20 MB/s enough!) Managing the bandwidth allocations with the use of Packeteer (our packet-shaped hardware) and with the use of VLANs is possible, but the campus demands easily overshadow our resources currently.	Campus IT staff salary increases, so we can continue to avoid the national problem of IT staff retention. There has been only 1 firing and 1 resignation of the in-house IT staff in the past 18 months; the outsourced SCT staff have had 6 resignations in the same period.	Communications with the Campus community. IT changes occur quickly and dramatically (when the funding finally does flow), and it is still important to give the users the adequate lead time they need to move with the changes. Finding the most useful means of communications is challenging..is it newsletters, broadcast emails, electronic discussion groups, web pages, portals, face to face demos, workshops, brown bag seminars, etc. What is the magic mixture of these communication channels that reaches the widest audience.	Network Issues	HR Issues	Institutional Culture
Marquette University	Hiring and retaining personnel.	Funding to keep competitive for existing IT salaries.	Providing the best technology for the University within the budget constraints.	HR Issues	HR Issues	Budget
John Carroll University	Implementation of ERP	Classroom technology, Instructional Applications.		Administrative Software	Curriculum Support	
Santa Clara University	Final planning, detail design, and fundraising for a new Information Services building.	Stabilizing environment, particularly PeopleSoft Student Administration system and network reliability.	Providing web-based access to data and services for students, faculty, and staff.	New Building /Space	Network Issues	Administrative Software
University of San Francisco	Expanding Instructional support	Rebuilding core networked services, infrastructure.	Installing new phone system.	Curriculum Support	Network Issues	Telephone

Loyola Marymount University	Planning and implementing a Portal.	Continuing to manage the network infrastructure to support all the technology being installed and increasing demand for wireless.	Integrating Blackboard and Web into the classroom support.	Portal	Network Issues	Curriculum Support
Saint Louis University	Implementation of a new practice management systems for our physicians' practice (IDX)	Deployment of Microsoft Windows 2000	Recruitment and retention of IT staff.	Curriculum Support	Windows 2000	HR Issues
Xavier University	Strategic Planning	IT Organization and Reporting Structure	Administrative systems replacements	Strategic Plan	Organizational issues	Administrative Software
Georgetown University	Building consensus for technology directions, planning and prioritizing multiple competing demands for projects.	Expanding the data warehouse; building a data administration function.	Implementing Phase I of e-commerce. And the usual: Space (being solved by moving a large number of staff of campus) and attracting/retaining excellent staff.	Strategic Plan	Administrative Software	New Building /Space
Loyola University New Orleans	Service and support improvement	Replacement of mainframe systems	Adding electronic classroom to campus.	Service	Equipment Replacement	Curriculum Support
St. Peter's College	Merging IS and Academic Computing	Getting a new SIS system.		Organizational issues	Administrative Software	
LeMoyne College	Staffing	Re-organization		HR Issues	Organizational issues	
Loyola University Chicago	Network management: reliability and performance of University network after major upgrade at start of fall semester, e.g., defining and capturing bench-marked transport of data and application response time across the network.	Network security - keeping abreast to ensure proper security measures are in place.	Web enabling applications; Recruitment, retention and training of IS staff.	Network Issues	Security	HR Issues