



AJCU CITM Benchmarking Survey Results - 2009

Benchmarking Committee Members

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AJCU CITM Benchmarking Question Results

Section 1 - Budget Benchmarking

This information is designed to foster conversations amongst similarly-sized schools on budgetary issues and to assist us in developing some common benchmarking metrics. Some additional questions have been added this year to share our respective activities associated with managing budgets in the current economic climate. The responses will be somewhat anonymous in that the responses will not be identified by specific school name but rather by Carnegie Classification only. Responses to Sections Two and Three of the survey below will be associated with specific respondents.

AJCU CITM 2009 Benchmarking Data - Budget Section

Survey Summary

Survey Information

Survey Open Date March 5th, 2009

Survey Close Date April 6th, 2009

Number of questions 6

Data points captured 72

Response Summary

For this section, Carnegie Classification of Institutions of Higher Education have been grouped into three levels to create groupings large enough to preserve anonymity but still provide some context for the responses.

For more information about the basic Carnegie Classification go online to:
<http://www.carnegiefoundation.org/classifications>

Carnegie Classification	Survey Respondents	Maximum Respondents	Response Rate
Bac - Master's (S,M)	4	5	80%
Master's (L)	8	16	50%
DRU - RU/V - RU/VH	3	7	43%
Total	15	28	54%

AJCU CITM 2009 Benchmarking Data - Budget Section

Questions 1-3 - Budget Comparisons

Category	Breakdown	FY08 Institutional Budget	FY08 IT Operating Budget	IT Budget (Pct of Inst.)	Staff	Recurring Costs	Replacement Equip.	Strategic Initiatives	Other
Average	Bac - Master's (S,M)	\$92,978,508	\$4,352,079	4.7%	65%	19%	6%	7%	2%
	Master's (L)	\$184,401,484	\$5,934,156	3.2%	61%	26%	7%	3%	3%
	DRU - RU/V - RU/VH	\$263,436,000	\$11,786,963	4.5%	58%	20%	12%	1%	9%
				Variance	±7%	±7%	±6%	±6%	±7%

Category	Breakdown	FY08 Institutional Budget	FY08 IT Operating Budget	IT Budget (Pct of Inst.)	Staff	Recurring Costs	Replacement Equip.	Strategic Initiatives	Other
Bac - Master's (S,M)	Min	\$41,000,000	\$1,400,000	3.4%	56%	15%	1%	0%	0%
	Max	\$133,464,239	\$6,587,721	5.1%	65%	19%	6%	7%	2%
	Avg	\$92,978,508	\$4,352,079	4.7%	68%	24%	11%	19%	5%
Master's (L)	Min	\$90,894,436	\$2,346,276	2.1%	46%	12%	0%	0%	0%
	Max	\$343,000,000	\$11,970,000	4.0%	62%	27%	6%	2%	3%
	Avg	\$184,401,484	\$5,934,156	3.2%	61%	26%	7%	3%	3%
DRU - RU/V - RU/VH	Min	\$239,110,000	\$10,147,176	4.2%	56%	11%	0%	0%	0%
	Max	\$297,000,000	\$12,713,713	5.0%	58%	20%	12%	1%	9%
	Avg	\$263,436,000	\$11,786,963	4.5%	61%	33%	25%	3%	14%

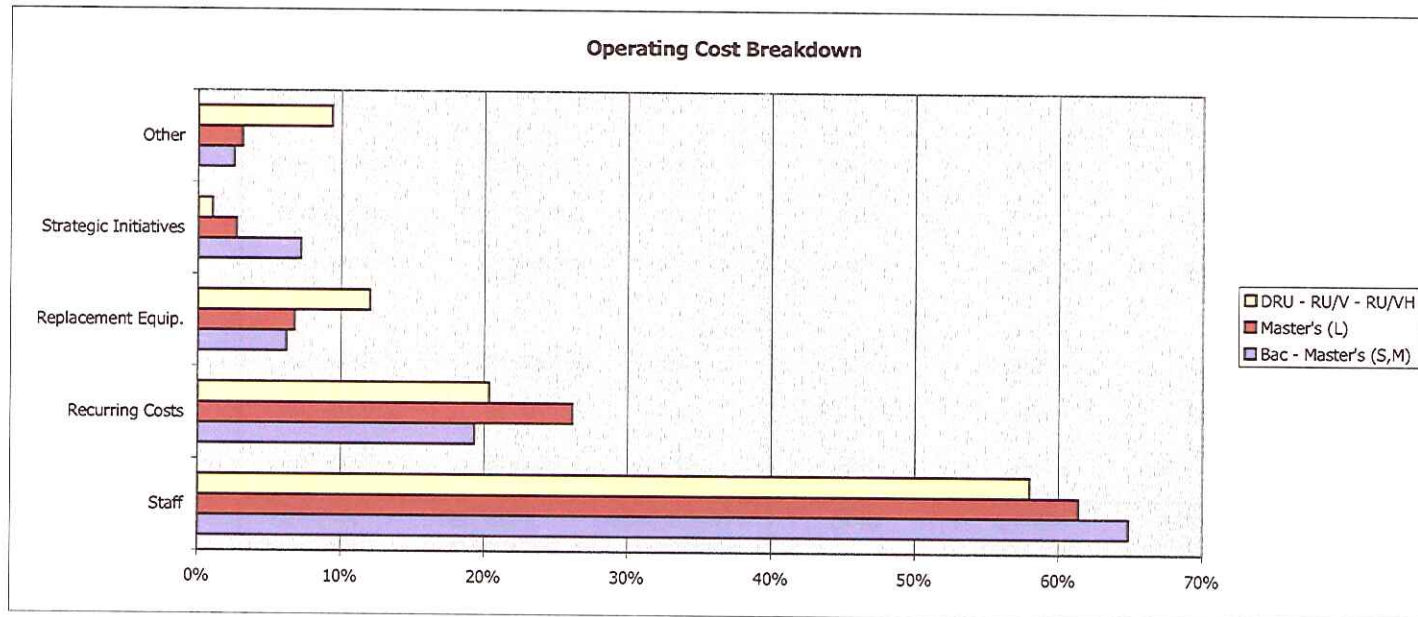
Quick Facts:

- 15 respondents to the 2009 budget survey
- Master's (L) institutions have the lowest average IT budget by percentage of institutional budget, 3.2%
- Consistent variance percentages between institutional breakdowns, 6%-7%

AJCU CITM 2009 Benchmarking Data - Budget Section

Questions 3 - IT Operating Budget Analytics

Category	Breakdown	FY08	FY08	IT Budget (Pct of Inst.)	Staff	Recurring Costs	Replacement Equip.	Strategic Initiatives	Other
		Institutional Budget	IT Operating Budget						
Average	Bac - Master's (S,M)	\$92,978,508	\$4,352,079	4.7%	65%	19%	6%	7%	2%
	Master's (L)	\$184,401,484	\$5,934,156	3.2%	61%	26%	7%	3%	3%
	DRU - RU/V - RU/VH	\$263,436,000	\$11,786,963	4.5%	58%	20%	12%	1%	9%
				Variance	±7%	±7%	±6%	±6%	±7%



Quick Facts:

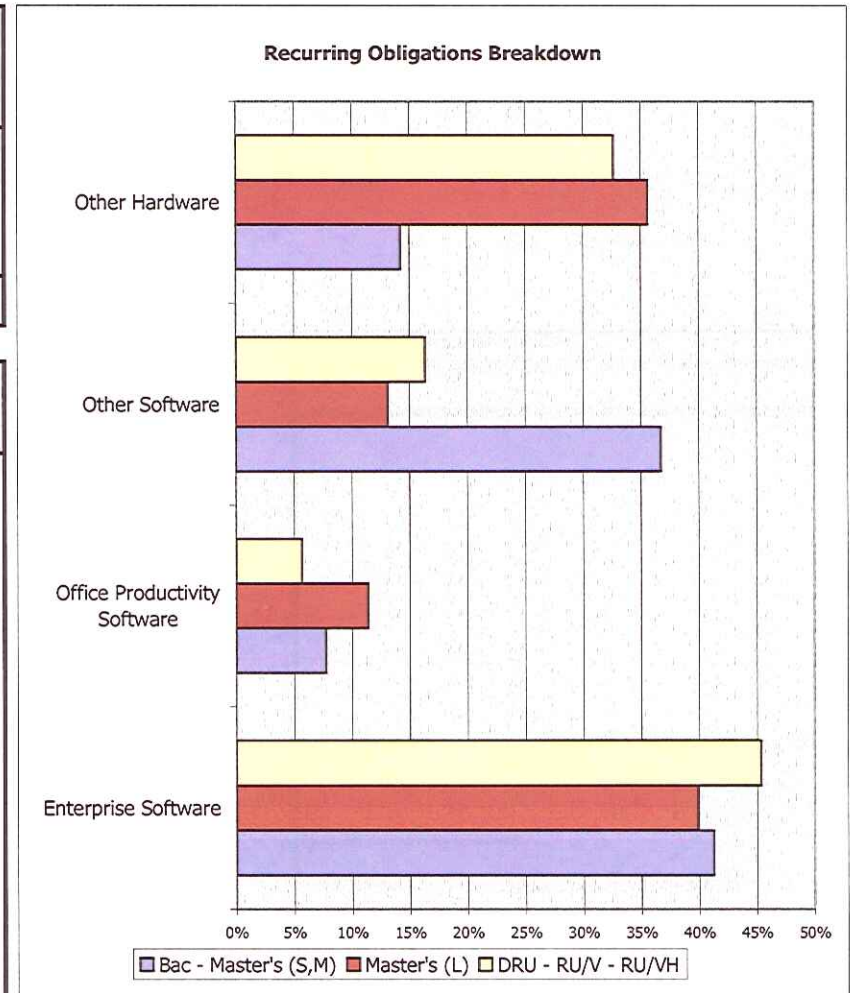
- Master's (L) institutions have the highest percentage of their IT budget allocated to recurring costs (26% avg.)
+6% more than the closest value
- Bac - Master's (S,M) institutions have the highest percentage of their IT budget allocated to strategic initiatives (7% avg.)
+4% more than the closest value, (DRU - RU/V - RU/VH and Master's (L) institutions only allocate 1% and 3% respectively)
- DRU - RU/V - RU/VH institutions have the highest percentage of their IT budget allocated to replacement equipment (12% avg.)
+5% more than the closest value
- DRU - RU/V - RU/VH institutions have the highest percentage of their IT budget allocated to "other" (9% avg.)
+6% more than the closest value

AJCU CITM 2009 Benchmarking Data - Budget Section

Question 4 - Total Recurring Contractual Obligation

Category	Breakdown	FY08 IT Operating Budget	Office			
			Enterprise Software	Productivity Software	Other Software	Other Hardware
Average	Bac - Master's (S,M)	\$4,352,079	41%	8%	37%	14%
	Master's (L)	\$6,060,295	40%	11%	13%	36%
	DRU - RU/V - RU/VH	\$11,786,963	45%	6%	16%	33%
		Variance	±5%	±5%	±24%	±22%

Category	Breakdown		Office			
			Enterprise Software	Productivity Software	Other Software	Other Hardware
Bac - Master's (S,M)	Min		23%	5%	21%	0%
	Max		52%	12%	44%	32%
	Avg		41%	8%	37%	14%
Master's (L)	Min		8%	0%	3%	10%
	Max		79%	30%	20%	89%
	Avg		40%	11%	13%	36%
DRU - RU/V - RU/VH	Min		33%	3%	6%	21%
	Max		66%	8%	33%	55%
	Avg		45%	6%	16%	33%



Quick Facts:

- Bac - Master's (S,M) institutions have the highest percentage of their recurring contractual obligations allocated to other software (37% avg.)
+21% more than the closest value, (DRU - RU/V - RU/VH and Master's (L) institutions only allocate 16% and 13% respectively)
- Bac - Master's (S,M) institutions have the lowest percentage of their recurring contractual obligations allocated to other hardware (14% avg.)
+19% more than the closest value, (DRU - RU/V - RU/VH and Master's (L) institutions only allocate 33% and 36% respectively)

AJCU CITM 2009 Benchmarking Data - Budget Section

Question 6 - Budget Scenarios and Contingency Activities - All Institutions

#	Activity	In FY09 we are ...			In FY10 we are ...			Comments?
		Already Doing	Planning To Do	Not Considering	Already Doing	Planning To Do	Not Considering	
1	Extend PC replacement cycle	60%	0%	40%	13%	27%	60%	Already on 4 year cycle, thin client, considering FY11.
2	Reduce or eliminate IT travel	53%	20%	27%	7%	47%	47%	
3	Postpone filling staff vacancies in IT	67%	7%	17%	29%	36%	36%	Hiring freeze in effect, no openings in IT, some not all, must justify strategic need to fill.
4	Reduce/eliminate memberships	20%	0%	80%	13%	7%	80%	
5	Cancel membership in JesuitNet	7%	0%	93%	20%	0%	80%	
6	Reduce/eliminate consulting services	27%	7%	67%	47%	13%	40%	Considering FY11, do not normally use consultants.
7	Review software license renewals	67%	20%	13%	27%	47%	27%	Normal course of business.
8	Consider "open source" solutions	53%	0%	47%	33%	27%	40%	
9	Review/renegotiate service contracts	80%	7%	13%	33%	27%	40%	Hot topic for us, 7 year SCT support contract is up in 2010.
10	Restructure to reduce staff positions	33%	13%	53%	27%	20%	53%	
11	Initiate non-faculty layoffs in IT	7%	0%	93%	20%	13%	67%	
12	Delay capital equipment expenditures	40%	20%	40%	27%	40%	33%	
13	Cancel capital equipment expenditures	20%	7%	73%	27%	20%	53%	
14	Consider consortial agreements	67%	0%	33%	40%	27%	33%	
15	Consider outsourcing	33%	0%	67%	40%	7%	53%	
16	Other relating to revenue generation	20%	7%	73%	40%	7%	53%	Looked at revenue sharing with some vendors, not accepted so far.
17	Other relating to cost-savings	73%	7%	20%	20%	33%	47%	Thin clients, less desktop SW purchases, power reduction efforts, service approach/level changes.
Average		43%	7%	50%	27%	23%	50%	

Quick Facts:

- All institutions have budget/contingency activities active
- Service contract and license renewal reviews/renegotiation are the most common activities, active or planned by 13 of 15 institutions, 87%
- 74% of institutions are postponing or planning to postpone the filling of vacant positions in FY09
- Only 7% of institutions have initiated non-faculty layoffs in FY09, increases to 20% in FY10
- 60% of institutions will reduce consulting services in FY10
- Modifications to memberships are only being considered or actioned by 20% of institutions
- Use of thin clients referenced multiple times to reduce PC costs
- 73% of institutions have budget/contingency activities in addition to those shown on the list