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Internet: Access, Disclaimers and Other Needful Things Jack Corliss, Loyola University Chicago

<u>Access</u>

Issues:

- should students be permitted access?
- what about persons outside of students, faculty and staff?
 - alumni, especially recent graduates
 - visiting faculty
 - students from other institutions

Situation at the time:

- Students had been permitted access to access and use BITNET services -university academic administration support,
- Students were familiar with FTP and BBS services, e.g., computer science
- Process: students needed to get faculty sponsorship in order to obtain accounts
- persons other than students, faculty and staff were given access on a case-bycase -- but no written policy
- University internal audit process, i.e., assignment of accounts
- University library had agreements with libraries from other institutions, e.g.,
 DePaul University and Illinois Institute of Technology, to permit their students to use facilities and resources with some limitations

Internet: Access, Disclaimers and Other Needful Things Page 2

Considerations:

- EDUCOM's statement on rights and responsibilities for citizens in electronic community?
- Should access be treated as a right or a privilege?
- Should "open access" be the norm?
- Should access be permitted only for specific purposes, e.g., only to do work for a specific course but not for writing resumes?
- Should we expect and permit some personal use, especially on the part of students and faculty?

Sources:

- Contacts with other institutions to find out what is going on there -- will EFF.ORG encounter a variety of approaches and philosophies
- Use of the gopher information servers at other institutions
- Electronic discussion groups and anonymous FTP sites.
- Office of general counsel is a good resource on issues of university liabilities

Internet: Access, Disclaimers and Other Needful Things Page 3

Approach:

- University library provided an important basis for the model
- "Open access" is component of access policies but subject to restrictions that may arise due to availability of resources
- Access would be considered a privilege treated in similar fashion as access to library facilities
- Make access open but restrict it as problems with resource allocation arise.
- Primary community is the university community: students, faculty and staff
- Students, faculty and staff can obtain accounts and use computing, networking and information resources and services, if their *primary* use is consistent with university mission in learning and teaching, research, health care and public service.
- Students no longer require faculty sponsorship, except in some extreme cases, e.g., to obtain account on NCSA supercomputing systems at U of Illinois
- Students, faculty and staff have responsibilities regarding acceptable use of these resources -- problems that which may arise would be referred to different codes of behavior, e.g., Code of Student Conduct, Faculty Handbook, and university personnel policies
- Keep in mind limited resources, especially public access labs, i.e., list of priorities "! Acab use priorities "! Acab use provide access labs, i.e., list of priorities "! Acab use priorities "! Acab use
- Educational programs on acceptable use of resources
- Other groups: emeritus faculty, temporary employees (contractors and vendors), alumni, visitors and friends, can be accommodated on a limited basis but not to the detriment of the primary community and in keeping with university contractual arrangements
- Members of these groups would be held accountable to the same standards, e.g., use of computing, networking and information resources, for personal commercial, for-profit enterprises.

Internet: Access, Disclaimers and Other Needful Things Page 4

Disclaimer

Concerns:

- Material available on the Internet may be inaccurate, inappropriate, offensive or irrelevant to the university mission, or offensive.
- University could be liable for permitting access to such materials.

Situation at the time:

- Access to networking resources is open (except to secured data and programs) to those with authorized accounts
- No attempt at direct censorship.

Considerations:

- Should the University review all materials and then limit access, e.g., not including alt. newsgroups to be accessible?
- Should the University limit access based upon class of account?
- Should the University issue a disclaimer about the nature of the material?

Internet: Access, Disclaimers and Other Needful Things Page 5

Approach:

- Again, the University Library provides a model.
- No review or censorship will take place.
- Those who access and use material from the Internet must take responsibility for how they use that material just as they would using materials in the University Library.
- However, not all materials may be available due to existing resources -- same case with University Library.
- University will issue disclaimer indicating:
 - that there may be material available on Internet which can be accessed through the university network which may be inaccurate, inappropriate to the University mission, or offensive to some,
 - that the University neither holds any responsibility nor endorses for any material found in the Internet, except for any material presented about the University.
- University displays disclaimer when one accesses the University gopher system (gopher.luc.edu)

Other Needful Things

 Use of disclaimer in signature when posting on newsgroups, indicating that material in the posting does not represent the University